

# Volunteer interpreters for foreigners

A volunteer interpreting service (free of charge) is available for foreign people living in Kobe who need assistance when making registrations or applications, or seeking consultation at their ward office etc.

Please feel free to enquire.

- Available languages: English, Chinese, Korean, Spanish, Portuguese, Vietnamese
- Place : Ward office, Public institutions in Kobe City
- Time: Monday to Friday (except holidays including days between 29 of Dec. and 3<sup>rd</sup> of Jan. The service is available within 2 hours from 9:00 to 17:00)
- How to apply : Apply for the service by filling in the forms and bringing them or faxing them to Kobe International Community Center in your language or in Japanese at least one week before the day.  
(There might be some cases where you cannot request an interpreter)
- Cost : Free

Notice!

1. You cannot ask for an interpreter for the following things:  
participation in any events, sightseeing, conference for the building residents, for the exams, all interpreters which requires specialization such as medical interpretation, judicial interpretation etc.
2. You cannot request translation.
3. You cannot request an interpreter by name.



(Volunteer interpreting service applications office:)

Kobe International Community Center

〒651-0087

20F, Kobe Kokusai Kaikan

8-1-6, Goko-dori, Chuo-ku, Kobe-shi

Tel : 078-291-8441

Fax :078-291-0691

## Translation Service at Ward Office Help Desk

There is a translation service available at all ward offices, which allows foreign residents to communicate with officers by a three way cellular phone communication system.

